



PDI TECHNICAL SERVICES

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PDI TECHNICAL SERVICES

Peripheral Data Inc. is pleased to announce new expanded services to all of its current and prospective customers. Through this new division, PDI Technical Services, Peripheral Data Inc. has become a full-service Enterprise Solutions provider.

From desk-top support to advanced inter-networking design and security solutions, PDI offers customers the “single-point-of-contact” technical expertise that is necessary to build and maintain a corporate information system in today’s tech-based marketplace.

Our team of IT professionals can deliver real solutions to support your business needs. The team at PDI Technical Services has in-depth technical knowledge coupled with industry “best practices” and supportive customer service, providing a winning combination for you the customer.

PRODUCTS AND SERVICES

Technical Solutions

The PDI Technical Solutions team, with years of experience and qualified with some of the industry’s most demanded certifications (**Cisco Certified Network Associate, Cisco Certified Design Associate, Certified Novell Administrator, Checkpoint Certified Security Associate, Microsoft Certified System Engineer, A+ Certification**), has a proven track record of exceptional performance in some of the most critical environments that an IT professional may encounter.

Sales of industry-standard OEM computer and networking equipment.

With a large variety of today’s hottest and most reliable technology products, PDI can offer its customers competitive pricing on the equipment and applications they need - when they need it.

Provisioning, Delivery and Remote and/or On-Site support of your technical infrastructure.

Our certified technicians have hands-on industry experience in the following core areas:

- Network Implementation and Administration;
- Network Security Solutions; Wireless solutions;
- Server Management;
- Server-based and Thin-Client environments;
- IT Out-Sourcing;
- Desk-top Installation and support.

Off-site management of your technical infrastructure.

This option may appeal to customers who want the security of a pre-fixed monthly cost for PDI Technical Services to completely manage their system operation at our facilities. Customers can easily forecast IT expenditures, and have the time to focus on their core business needs.

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Expert consulting services for complex IT projects, including:

- Network Design (Cisco, Microsoft)
- Vulnerability Assessment
- Systems Engineering
- Systems Integration
- Systems Development
- Technical Project Management

Security Solutions

Is your network secure?

In the past few years, this question has quickly become one of the most-asked in the IT industry. With the increasing dependency of the modern corporation on their information system to safeguard valuable data, the increasing importance of effective security polices isn't hard to understand. PDI offers a wide variety of network security solutions, and is always available to schedule network security assessments.

Printers and Peripherals

PDI Technical Services continues to be your best choice for reliable, cost-effective printing solutions that will meet your company's needs.

A solid and affordable printing system is important to any organization. Our printer solutions include:

- Warranty services for Lexmark and Okidata printers
- **Authorized reseller for virtually every brand of printer**
- Installations (both stand-alone and networked machines)
- On-Site Service
- Maintenance Contracts
- Depot Repair
- New and Refurbished Printers and Terminals
- Rare parts for older models
- Competitive pricing on new OEM and compatible consumables

Industry Alliances

PDI Technical Services relies on a strong network of strategic alliances to quickly deliver your business solutions. PDI has partnered with numerous vendors to provide innovative solutions for your business needs. Key partners include:

HP/Compaq	Internet Light and Power	Okidata
Cisco	MD Claims	Lexmark
Microsoft	Checkpoint	Genicom
Sun Microsystems	Netscreen	Canon



**Providing sales and service excellence since 1990, and
Member of the Mississauga Board of Trade**